

# What Works

*A complimentary Newsletter from CareWorks Software*

## Highlighted News

- More Helpful Hints
- Version 3.41
- CareWorks Comments—from Valley City, ND
- Fundraising Ideas
- Suggestions

## MORE HELPFUL HINTS

A new user called the office looking for a way to identify Receivers who have requested service, but haven't yet been assigned to a Volunteer. The only answer we could provide was to use the Detailed Schedule Report. I'm sure Jack Devlin would have been able to come up with a good solution! However, the user just let us know that a great solution was to use the PRIORITY CODE feature. That way, it is easy to pick out the users who still need help!

## VERSION 3.41

As you may already know, the most current version of CareWorks has an improvement that many groups have found helpful. The new Profile Report breaks down the Service Codes into Service Sub-Codes. This should make grant writing and fundraising easier for everybody!

If you are up-to-date on your Tech Support, you can call the office (866-274-4462) and we will help you upgrade to Version 3.41. If you aren't current, you can renew by calling the toll free number above.



## CAREWORKS COMMENTS

Vicki Jackson, Program Director for Faith in Action at Mercy Hospital in North Dakota was kind enough to send in her comments on CareWorks:

*"We have used Careworks for almost ten years and have found it to be very user-friendly. It only takes a short amount of time for new employees and volunteers to learn the system. I appreciate the ability to gather information for reports and grants quickly and easily."*

## FUNDRAISING IDEAS

Having enough money to operate is often a big problem for Faith in Action programs. Silent auctions, poinsettia sales and candy sales can certainly help. Sometimes people donate money to a program in memory of a particular Receiver or Volunteer and the money can be put to good use helping others in need.

## SUGGESTIONS

We like to hear from Faith in Action groups. If you have a suggestion for a way to improve CareWorks or a feature you would like to see, please email us at:

speck@aboutcareworks.com or call 845-383-0010 or our toll free number 866-274-4462.

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**CareWorks Software**